



## Upgrade Qualification Information

The installation of this upgrade version may require a license key from a qualifying product. Please review the table below for installation requirements.

### FileMaker Pro 13 Upgrade Installation Requirements & Actions

If upgrading from	Actions	Need to have
FileMaker Pro 12 FileMaker Pro 11 FileMaker Pro 10 ( <i>until Sept 27, 2014</i> ) and installing on the same computer	<b>Install FileMaker Pro 13</b> <ul style="list-style-type: none"><li>You will be asked to enter your FileMaker Pro 13 Upgrade License Key, found on back of the CD sleeve. Or, if you are installing the software using an electronic download, find your license key via the instructions in your order confirmation email.</li><li>The Installer will detect the existing installation of a qualifying product, and will complete the installation.</li></ul>	<ul style="list-style-type: none"><li>Qualifying software installed.</li><li>FileMaker Pro 13 Upgrade License Key</li></ul>
FileMaker Pro 12 FileMaker Pro 11 FileMaker Pro 10 ( <i>until Sept 27, 2014</i> ) and installing on a new computer	<b>Install FileMaker Pro 13</b> <ul style="list-style-type: none"><li>You will be asked to enter your FileMaker Pro 13 Upgrade License Key, found on the back of the CD sleeve. Or, if you are installing the software using an electronic download, find your license key via the instructions in your order confirmation email.</li><li>After failing to find the qualifying product, the Installer will require the entry of a qualifying product's license key, and will complete the installation.</li></ul>	<ul style="list-style-type: none"><li>FileMaker Pro 13 Upgrade License Key</li><li>Qualifying software License Key</li></ul>
FileMaker Pro 10 ( <i>after Sept 27, 2014</i> ) FileMaker Pro 9 or earlier	<b>Acquire the correct FileMaker Pro 13 License Key, then install FileMaker Pro 13</b> <ul style="list-style-type: none"><li>Visit <a href="http://store.filemaker.com">store.filemaker.com</a>, and choose "Help with License Keys." Upon payment of the incremental cost towards a full version, you will receive a new License Key which will enable you to finish your installation.</li></ul>	<ul style="list-style-type: none"><li>FileMaker Pro 13 Upgrade License Key</li><li>Valid credit card: VISA, MasterCard or American Express (where accepted)</li></ul>